CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

February 2015 Medicare Part D Sponsor Webinar

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Agenda

- New Coverage Gap Discount Program (CGDP) Direct Payment Process
- Live Q&A

New CGDP Direct Payment Process

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Current Challenges

- Actual payments ≠ Confirmed payments
- Payment amounts ≠ Invoiced amounts
- Received payments not confirmed
- Misapplied payments
  - Lump sum payments
  - Missing EFT Identifier
  - Result: missing or incorrect payee confirmations
- Ambiguity surrounding actual payment
  - Both amount and timing

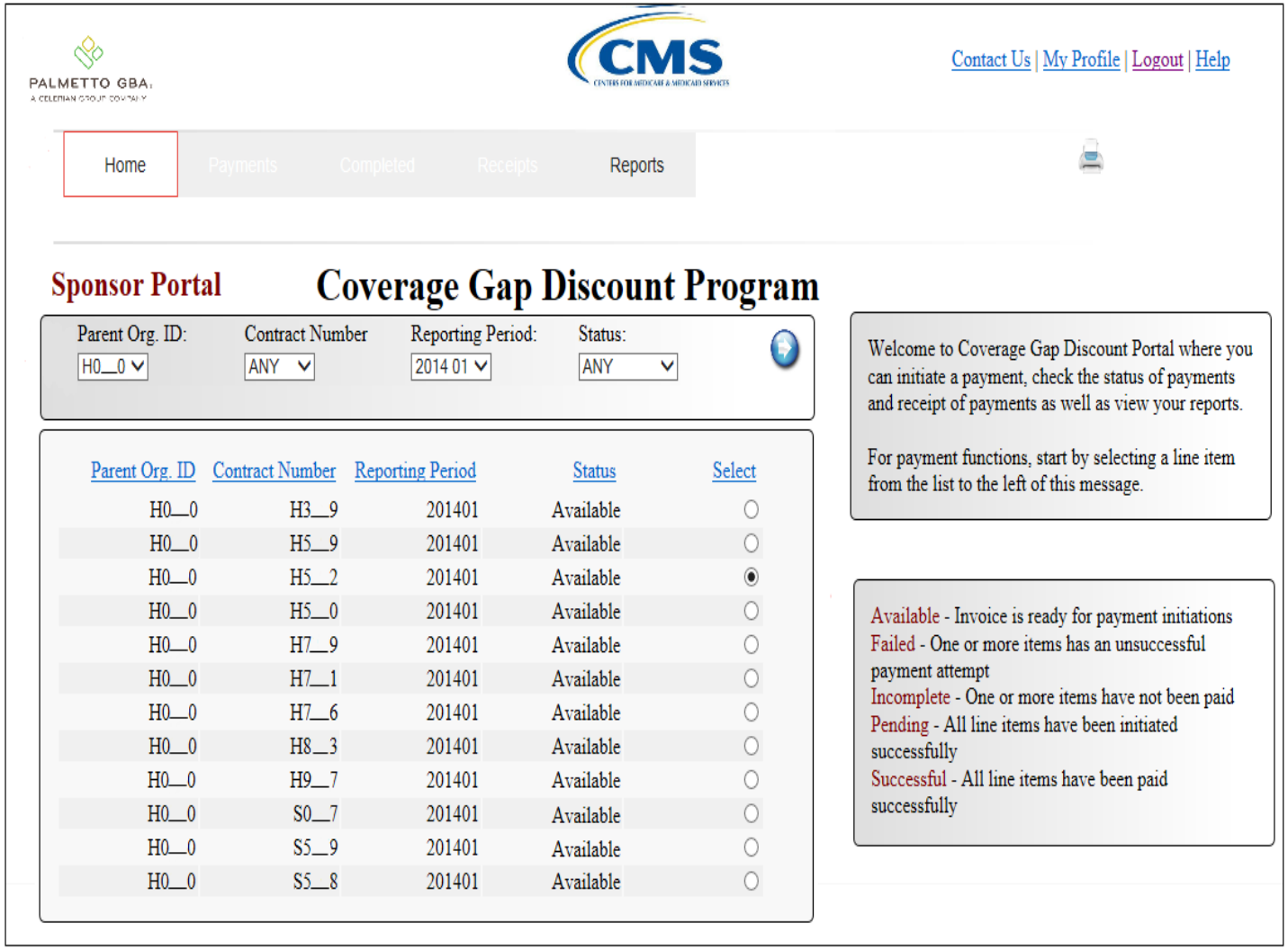
Features of the New CGDP Direct Payment Process

- No Payment Confirmations
  - TPA will intermediate direct payments between Manufacturers and Sponsors
- Payments made using the CGDP Direct Payment Process
  - Part of the CGDP Web Portal
  - No further need for mailboxes
  - Option: batch interface for volume transactions
- ACH payment transactions will be initiated by payers to transfer funds between payer's and payee's bank accounts as defined in the EFT file
- TPA will track any payment failures and timely resolve with appropriate parties.

CGDP Web Portal: The Only Site You Need

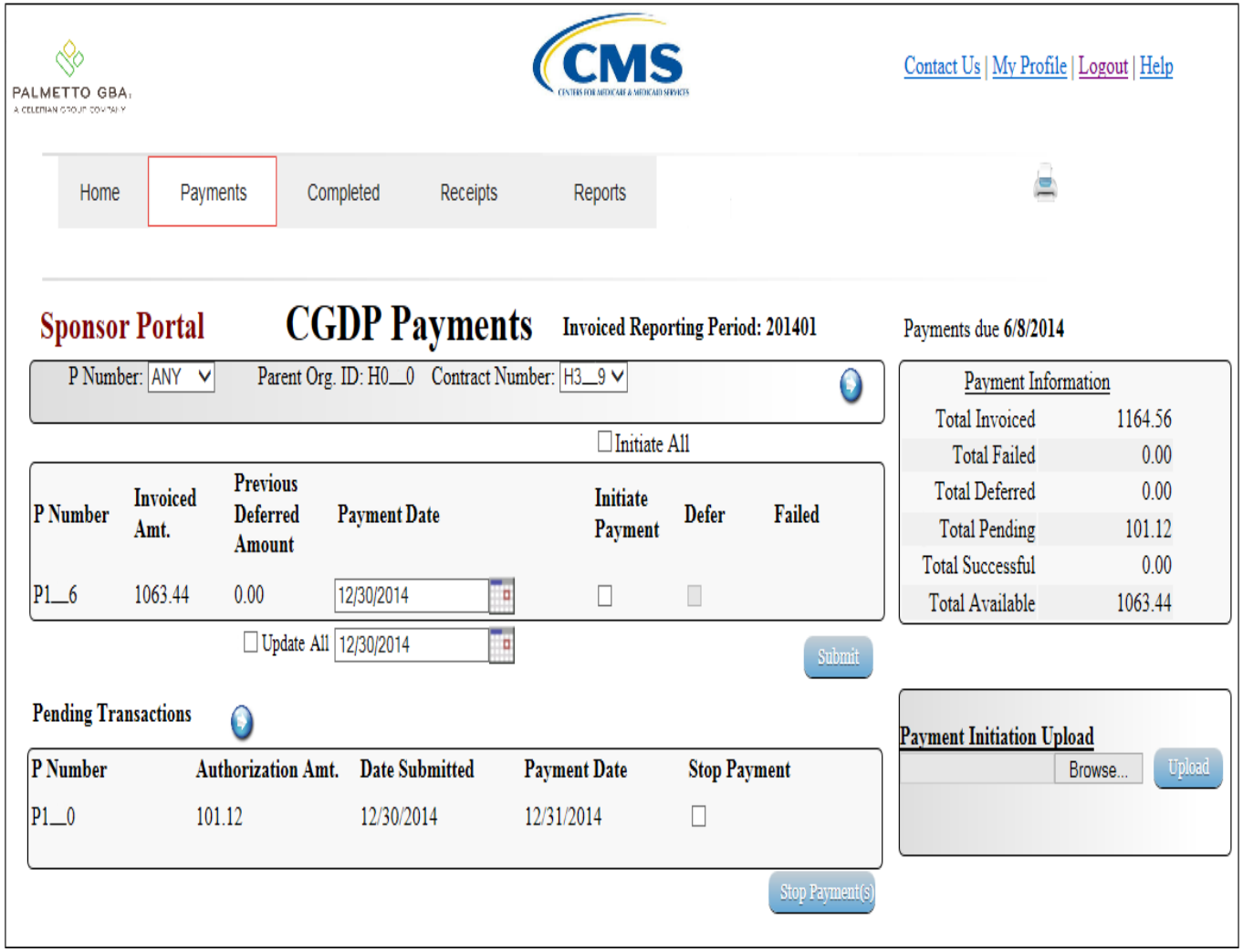
- CGDP Web Portal
  - Inclusive, secure web-based application
  - CGDP Direct Payment Process
    - Download reports/invoices
    - Download tracking reports
  - No longer need:
    - Sponsor Mailbox / Portal
    - Payment Confirmation Portal

Features of the New CGDP Direct Payment Process (Home Screen)



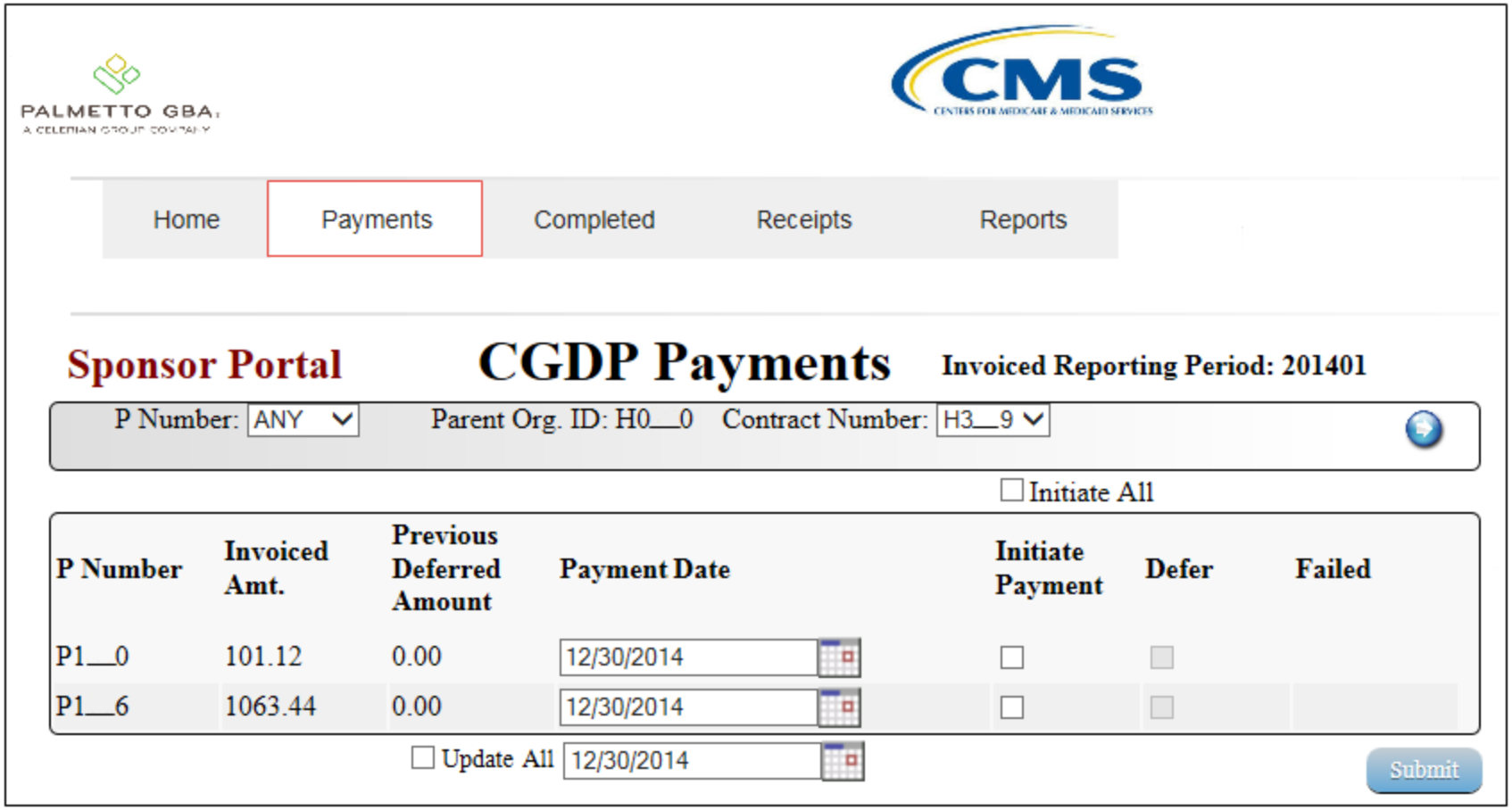
- Once logged in, filters can be set to make relevant reporting periods and Contracts / P#s available for selection.
- Status of payments for each Contract / P# is displayed.
- Both Manufacturers and Sponsors will use the portal and will have a similar user experience.

Features of the New CGDP Direct Payment Process (Payment Screen)

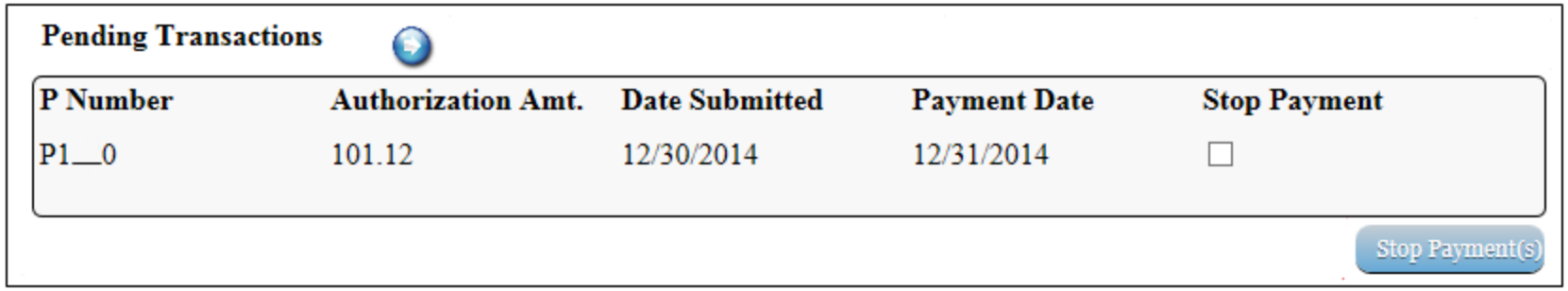


- Only exact amounts invoiced can be paid.
- Defer amounts too small for your bank to pay.
- Pending Payment status of individual line items.
- Failed status displayed adjacent to corresponding invoice items.
- Schedule payments of individual items.
- Can stop scheduled payments.
- Upload batch payment file.

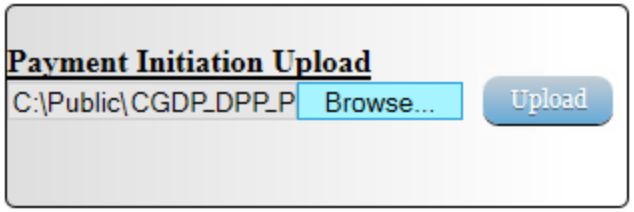
Features of the New CGDP Direct Payment Process (Initiate Payment)

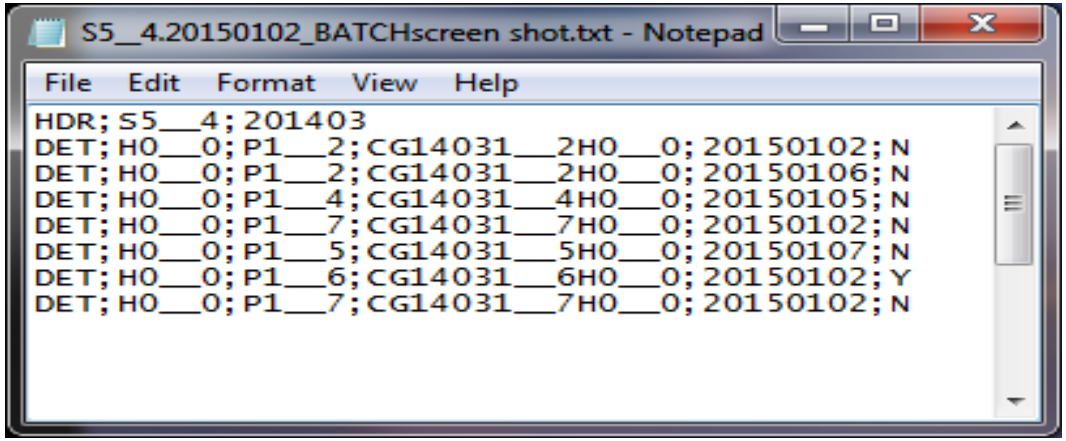


Features of the New CGDP Direct Payment Process (Pending Payments)



Features of the New CGDP Direct Payment Process (Batch Payments)




S5__4.20150102_BATCHscreen shot.txt - Notepad

File Edit Format View Help

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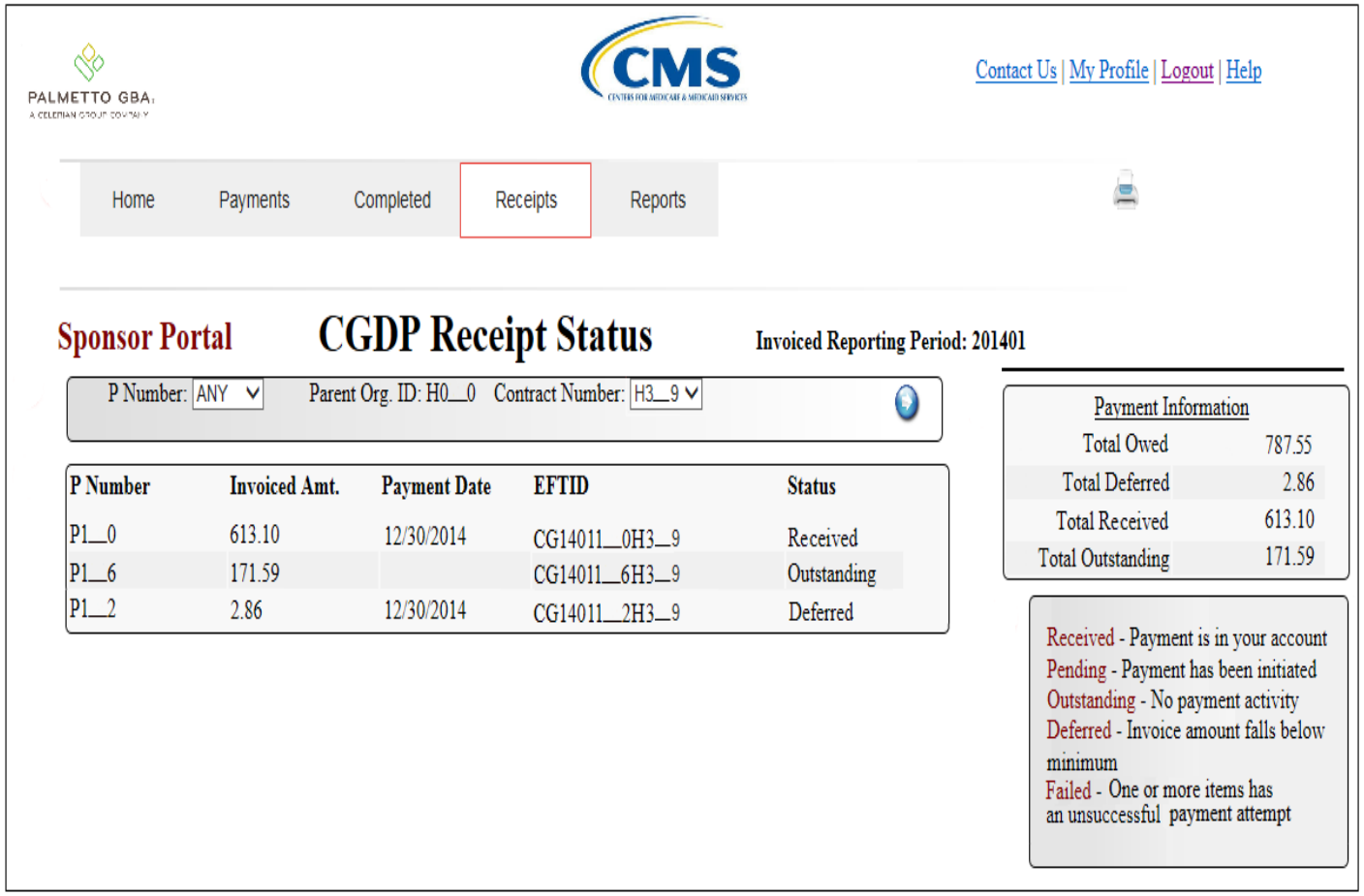
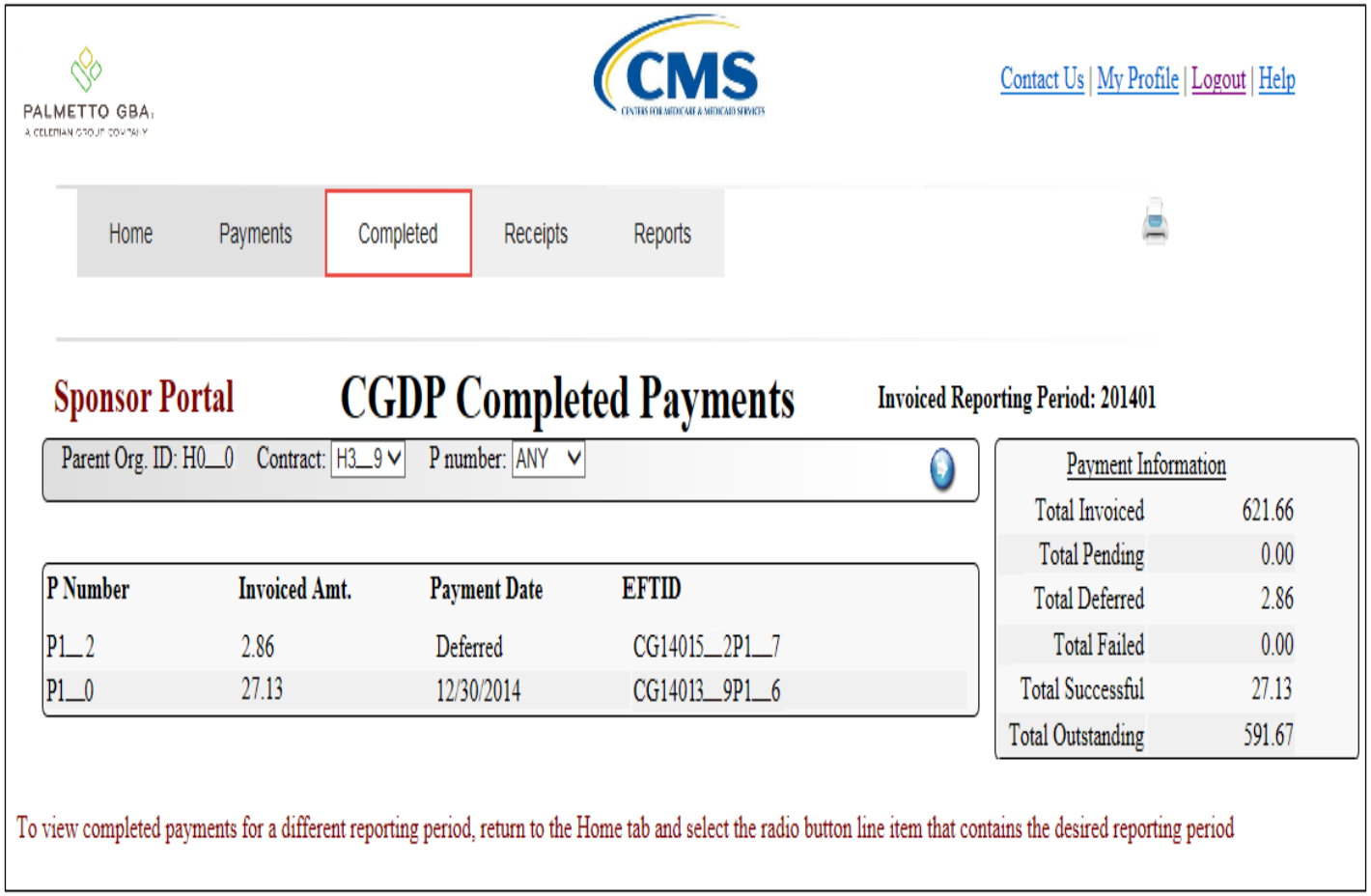
Features of the New CGDP Direct Payment Process (Receipts Screen)



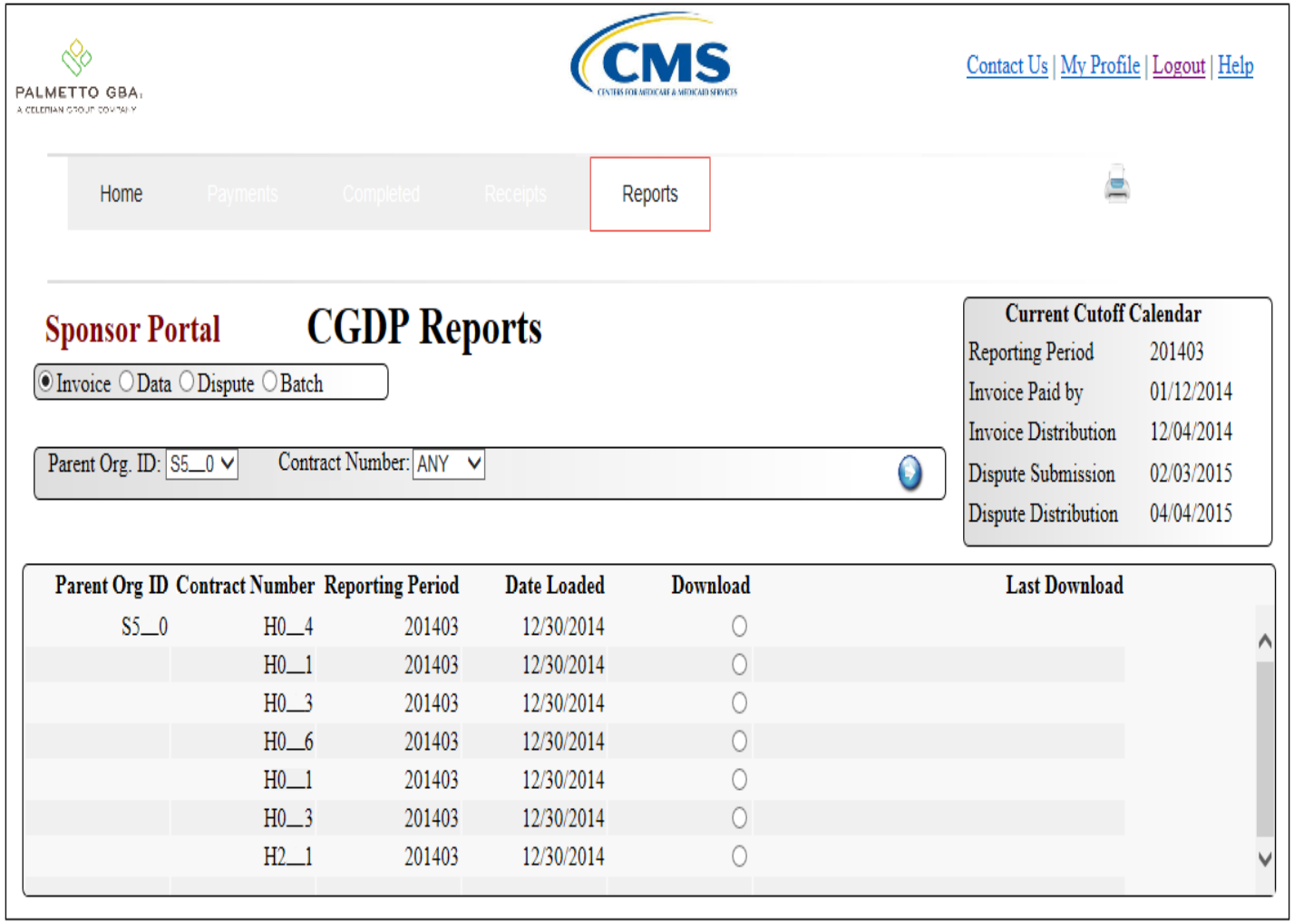
- View Status of payments owed to your company.
- Includes any amounts which the payer chose to defer.
- EFT Identifiers displayed as a helpful reference.
- Summary of amounts invoiced, received. and outstanding displayed.

Features of the New CGDP Direct Payment Process (Completed Screen)



- All deferred or successfully processed payments will appear on this screen for the selected payment period.

Features of the New CGDP Direct Payment Process (Reports Screen)



- Download all of your regular quarterly reports and responses.
- Date last downloaded is recorded and displayed.
- Handy cut-off date reminder displayed.

Timing of Implementation

- New process is scheduled to begin with the Q1 calendar year (CY) 2015 invoice release.
- Current process will continue to be used for any prior invoices.
  - Payment Confirmations for quarters prior to Q1 CY 2015 will not be accepted after April 30, 2015.
- Draft User Guides will be available on the TPA Website later this month.
- A training guide will be available on the TPA Website in March 2015.

Fast Facts

- Amounts paid cannot be different from invoiced amounts.
  - For payers with banks who have ACH minimums, a payment deferment feature will be available for amounts < $20.
- The TPA's ACH payment system requires signed applications from each program participant.
- For companies with large numbers of invoice line items, a batch submission process is available.

Fast Facts - continued

- Current payment confirmation process will continue to be used for prior invoices.
  - Existing Mailboxes will only be used for reports and confirmations for periods prior to Q1 CY 2015.
  - Payment Confirmations for quarters prior to Q1 CY 2015 will no longer be accepted after April 30, 2015.
- Existing mailboxes will eventually be phased out
  - Older reports (for quarters prior to most recent PRS) will not be available on-line.

New CGDP Direct Payment Process

Live

Demonstration

Contacting the TPA

- **TPA website - http://tpadministrator.com**
- Phone
  - Help Line: 1-877-534-2772 – Option 1
  - Hours: Monday thru Friday 8am to 7pm ET
- General email inquiries regarding the invoicing and payment process should be sent to tpaoperations@tpadministrator.com
- Webinar slides will be posted to the TPA website
- Suggestions for future webinar topics should be sent to webinar@tpadministrator.com
- Questions related to dispute files, EFT information, invoice corrections http://tpadministrator.com – Website
- disputes@tpadministrator.com - Dispute support documentation

New CGDP Direct Payment Process
Q & A

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