



February 2015 Medicare Part D Sponsor Webinar



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Reconciliation

Agenda

- New Coverage Gap Discount Program (CGDP) Direct Payment Process
- Live Q&A



New CGDP Direct Payment Process



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Medicare Part D, CGDP TPA**

Current Challenges

- Actual payments \neq Confirmed payments
- Payment amounts \neq Invoiced amounts
- Received payments not confirmed
- Misapplied payments
 - Lump sum payments
 - Missing EFT Identifier
 - Result: missing or incorrect payee confirmations
- Ambiguity surrounding actual payment
 - Both amount and timing

Features of the New CGDP Direct Payment Process

- No Payment Confirmations
 - TPA will intermediate direct payments between Manufacturers and Sponsors
- Payments made using the CGDP Direct Payment Process
 - Part of the CGDP Web Portal
 - No further need for mailboxes
 - Option: batch interface for volume transactions
- ACH payment transactions will be initiated by payers to transfer funds between payer's and payee's bank accounts as defined in the EFT file
- TPA will track any payment failures and timely resolve with appropriate parties.

CGDP Web Portal: The Only Site You Need

- CGDP Web Portal
 - Inclusive, secure web-based application
 - CGDP Direct Payment Process
 - Download reports/invoices
 - Download tracking reports
 - No longer need:
 - Sponsor Mailbox / Portal
 - Payment Confirmation Portal

Features of the New CGDP Direct Payment Process (Home Screen)

Home | Payments | Completed | Receipts | Reports

Sponsor Portal Coverage Gap Discount Program

Parent Org. ID: Contract Number: Reporting Period: Status:

<u>Parent Org. ID</u>	<u>Contract Number</u>	<u>Reporting Period</u>	<u>Status</u>	<u>Select</u>
H0_0	H3_9	201401	Available	<input type="radio"/>
H0_0	H5_9	201401	Available	<input type="radio"/>
H0_0	H5_2	201401	Available	<input checked="" type="radio"/>
H0_0	H5_0	201401	Available	<input type="radio"/>
H0_0	H7_9	201401	Available	<input type="radio"/>
H0_0	H7_1	201401	Available	<input type="radio"/>
H0_0	H7_6	201401	Available	<input type="radio"/>
H0_0	H8_3	201401	Available	<input type="radio"/>
H0_0	H9_7	201401	Available	<input type="radio"/>
H0_0	S0_7	201401	Available	<input type="radio"/>
H0_0	S5_9	201401	Available	<input type="radio"/>
H0_0	S5_8	201401	Available	<input type="radio"/>

Welcome to Coverage Gap Discount Portal where you can initiate a payment, check the status of payments and receipt of payments as well as view your reports.

For payment functions, start by selecting a line item from the list to the left of this message.

Available - Invoice is ready for payment initiations
Failed - One or more items has an unsuccessful payment attempt
Incomplete - One or more items have not been paid
Pending - All line items have been initiated successfully
Successful - All line items have been paid successfully

- Once logged in, filters can be set to make relevant reporting periods and Contracts / P#s available for selection.
- Status of payments for each Contract / P# is displayed.
- Both Manufacturers and Sponsors will use the portal and will have a similar user experience.

Features of the New CGDP Direct Payment Process (Payment Screen)

Sponsor Portal **CGDP Payments** Invoiced Reporting Period: 201401 Payments due 6/8/2014

P Number: ANY ▾ Parent Org. ID: H0__0 Contract Number: H3__9 ▾ 🔍

Initiate All

P Number	Invoiced Amt.	Previous Deferred Amount	Payment Date	Initiate Payment	Defer	Failed
P1__6	1063.44	0.00	12/30/2014 📅	<input type="checkbox"/>	<input type="checkbox"/>	

Update All 12/30/2014 📅 Submit

Pending Transactions 🔍

P Number	Authorization Amt.	Date Submitted	Payment Date	Stop Payment
P1__0	101.12	12/30/2014	12/31/2014	<input type="checkbox"/>

Stop Payment(s)

Payment Information



Total Invoiced	1164.56
Total Failed	0.00
Total Deferred	0.00
Total Pending	101.12
Total Successful	0.00
Total Available	1063.44

Payment Initiation Upload

Browse... Upload


- Only exact amounts invoiced can be paid.
- Defer amounts too small for your bank to pay.
- Pending Payment status of individual line items.
- Failed status displayed adjacent to corresponding invoice items.
- Schedule payments of individual items.
- Can stop scheduled payments.
- Upload batch payment file. 8

Features of the New CGDP Direct Payment Process (Initiate Payment)







Home
Payments
Completed
Receipts
Reports

Sponsor Portal **CGDP Payments** Invoiced Reporting Period: 201401


P Number: Parent Org. ID: H0__0 Contract Number: 

Initiate All

P Number	Invoiced Amt.	Previous Deferred Amount	Payment Date	Initiate Payment	Defer	Failed
P1__0	101.12	0.00	<input type="text" value="12/30/2014"/> 	<input type="checkbox"/>	<input type="checkbox"/>	
P1__6	1063.44	0.00	<input type="text" value="12/30/2014"/> 	<input type="checkbox"/>	<input type="checkbox"/>	

Update All 

Features of the New CGDP Direct Payment Process (Pending Payments)

Pending Transactions 

P Number	Authorization Amt.	Date Submitted	Payment Date	Stop Payment
P1__0	101.12	12/30/2014	12/31/2014	<input type="checkbox"/>

[Stop Payment\(s\)](#)

Features of the New CGDP Direct Payment Process (Batch Payments)

Payment Initiation Upload

Browse...

Payment Initiation Upload

C:\Public\CGDP_DPP_P Browse...

```
S5_4.20150102_BATCHscreen shot.txt - Notepad
File Edit Format View Help
HDR; S5__4; 201403
DET; H0__0; P1__2; CG14031__2H0__0; 20150102; N
DET; H0__0; P1__2; CG14031__2H0__0; 20150106; N
DET; H0__0; P1__4; CG14031__4H0__0; 20150105; N
DET; H0__0; P1__7; CG14031__7H0__0; 20150102; N
DET; H0__0; P1__5; CG14031__5H0__0; 20150107; N
DET; H0__0; P1__6; CG14031__6H0__0; 20150102; Y
DET; H0__0; P1__7; CG14031__7H0__0; 20150102; N
```

Features of the New CGDP Direct Payment Process (Receipts Screen)

Sponsor Portal **CGDP Receipt Status** Invoiced Reporting Period: 201401

P Number: ANY Parent Org. ID: H0__0 Contract Number: H3__9

P Number	Invoiced Amt.	Payment Date	EFTID	Status
P1__0	613.10	12/30/2014	CG14011__0H3__9	Received
P1__6	171.59		CG14011__6H3__9	Outstanding
P1__2	2.86	12/30/2014	CG14011__2H3__9	Deferred

Payment Information

Total Owed	787.55
Total Deferred	2.86
Total Received	613.10
Total Outstanding	171.59

Received - Payment is in your account
Pending - Payment has been initiated
Outstanding - No payment activity
Deferred - Invoice amount falls below minimum
Failed - One or more items has an unsuccessful payment attempt

- View Status of payments owed to your company.
- Includes any amounts which the payer chose to defer.
- EFT Identifiers displayed as a helpful reference.
- Summary of amounts invoiced, received, and outstanding displayed.

Features of the New CGDP Direct Payment Process (Completed Screen)

Palmetto GBA
A CELESTIAN GROUP COMPANY

CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

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Home | Payments | **Completed** | Receipts | Reports

Sponsor Portal **CGDP Completed Payments** Invoiced Reporting Period: 201401

Parent Org. ID: H0__0 Contract: H3__9 P number: ANY

P Number	Invoiced Amt.	Payment Date	EFTID
P1__2	2.86	Deferred	CG14015__2P1__7
P1__0	27.13	12/30/2014	CG14013__9P1__6

Payment Information	
Total Invoiced	621.66
Total Pending	0.00
Total Deferred	2.86
Total Failed	0.00
Total Successful	27.13
Total Outstanding	591.67

To view completed payments for a different reporting period, return to the Home tab and select the radio button line item that contains the desired reporting period

- All deferred or successfully processed payments will appear on this screen for the selected payment period.

Features of the New CGDP Direct Payment Process (Reports Screen)

The screenshot displays the 'Reports' section of the CGDP portal. At the top, there are navigation tabs: Home, Payments, Completed, Receipts, and Reports (which is highlighted). The CMS logo and navigation links (Contact Us, My Profile, Logout, Help) are visible in the header. Below the tabs, there are filter options for 'Invoice', 'Data', 'Dispute', and 'Batch'. A search area includes 'Parent Org. ID' (set to S5__0) and 'Contract Number' (set to ANY). A 'Current Cutoff Calendar' box lists key dates: Reporting Period (201403), Invoice Paid by (01/12/2014), Invoice Distribution (12/04/2014), Dispute Submission (02/03/2015), and Dispute Distribution (04/04/2015). The main content is a table with columns for Parent Org ID, Contract Number, Reporting Period, Date Loaded, Download, and Last Download.

Parent Org ID	Contract Number	Reporting Period	Date Loaded	Download	Last Download
S5__0	H0__4	201403	12/30/2014	<input type="radio"/>	
	H0__1	201403	12/30/2014	<input type="radio"/>	
	H0__3	201403	12/30/2014	<input type="radio"/>	
	H0__6	201403	12/30/2014	<input type="radio"/>	
	H0__1	201403	12/30/2014	<input type="radio"/>	
	H0__3	201403	12/30/2014	<input type="radio"/>	
	H2__1	201403	12/30/2014	<input type="radio"/>	

- Download all of your regular quarterly reports and responses.
- Date last downloaded is recorded and displayed.
- Handy cut-off date reminder displayed.

Timing of Implementation

- New process is scheduled to begin with the Q1 calendar year (CY) 2015 invoice release.
- Current process will continue to be used for any prior invoices.
 - Payment Confirmations for quarters prior to Q1 CY 2015 will not be accepted after April 30, 2015.
- Draft User Guides will be available on the TPA Website later this month.
- A training guide will be available on the TPA Website in March 2015.

Fast Facts

- Amounts paid cannot be different from invoiced amounts.
 - For payers with banks who have ACH minimums, a payment deferment feature will be available for amounts < \$20.
- The TPA's ACH payment system requires signed applications from each program participant.
- For companies with large numbers of invoice line items, a batch submission process is available.

Fast Facts - continued

- Current payment confirmation process will continue to be used for prior invoices.
 - Existing Mailboxes will only be used for reports and confirmations for periods prior to Q1 CY 2015.
 - Payment Confirmations for quarters prior to Q1 CY 2015 will no longer be accepted after April 30, 2015.
- Existing mailboxes will eventually be phased out
 - Older reports (for quarters prior to most recent PRS) will not be available on-line.

New CGDP Direct Payment Process

Live
Demonstration

Contacting the TPA

- **TPA website - <http://tpadministrator.com>**
- Phone
 - Help Line: 1-877-534-2772 – Option 1
 - Hours: Monday thru Friday 8am to 7pm ET
- General email inquiries regarding the invoicing and payment process should be sent to tpaoperations@tpadministrator.com
- Webinar slides will be posted to the TPA website
- Suggestions for future webinar topics should be sent to webinar@tpadministrator.com
- Questions related to dispute files, EFT information, invoice corrections <http://tpadministrator.com> – Website
- disputes@tpadministrator.com - Dispute support documentation

New CGDP Direct Payment Process

Q & A

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